

TARGET MARKET DETERMINATION

FOR VP HOME LOANS

Product VP Home Loans

Date Effective 05/10/2021

ABOUT THIS DOCUMENT

This target market determination (TMD) seeks to offer consumers, distributors and staff with an understanding of the class of consumers for which this product has been designed, having regard to the objectives, financial situation and needs of the target market.

This document is not to be treated as a full summary of the product's terms and conditions and is not intended to provide financial advice. Consumer must refer to our Terms and Conditions and any supplementary documents which outline the relevant terms and conditions under the product when making a decision about this product.

TARGET MARKET

DESCRIPTION OF TARGET MARKET

The features of this product, including its key attributes have been assessed as meeting the likely objectives, financial situation and needs of consumers who:

- satisfy our eligibility criteria, including (but not limited to):
 - being 18 years or older at the time of application;
 - being resident of Australia; and
 - receiving sufficient and consistent income;
- require a loan secured by owner occupied or investment residential property for the purpose of:
 - purchasing residential property;
 - refinancing a loan secured against residential property; and/or
 - accessing equity in a residential property;
- require the flexibility of a variable interest rate;
- may require the option for a sub-offset account for deposits to offset interest;
- may require the option to access redraw from the sub-offset account;
- may require the ability to make unlimited extra repayments.

Whilst variable interest rates fluctuate, the product has been assessed as meeting the likely objectives, financial situation and needs of consumers in the target market because it allows them to make additional repayments and/or deposit funds into a sub-offset account to reduce interest payable whilst retaining the ability to draw on those funds when required.

Purchase or refinance of an owner-occupied residential property

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This product allows consumers to finance the purchase or refinance of an owner-occupied residential property and make principal and interest repayments in order to reduce the overall debt and build equity in the property.

Purchase or refinance of an investment residential property

This product allows consumers to finance the purchase or refinance of an investment residential property with the ability to select principal and interest repayments in order to reduce the overall debt and build equity or interest only repayments for tax purposes.

Access equity

This product allows consumers to access part of the equity in their owner occupied or investment residential property in order to use the funds for an approved purpose in accordance with our lending criteria.

AThe maximum term, loan size, fees and charges and Loan to Valuation Ratio will vary depending on the consumer's circumstances, including the method of income validation and credit history. E.g., discharged bankrupt or defaults. Refer to the key product attributes below to ensure that the available product options meet the consumer's likely objectives, financial situation and needs.

PRODUCT DESCRIPTION AND KEY ATTRIBUTES

The key eligibility requirements and product attributes of this VP Home Loans are:

- Principal and interest loan repayments
- Interest only loan repayments up to 5 years
- Maximum loan term: 40 years
- Redraw: Yes
- Interest Offset sub-account: Yes
- Additional repayment: Yes
- Ability to finance loan related fees onto the loan amount (to a limit defined by the lender) for example, risk fees can be
 capitalised on the loan amount up to the maximum allowable Loan to Valuation Ratio limit, provided loan serviceability is
 met.
- Availability of a Visa debit card* for everyday access to additional funds including ATMs
- Access to online banking including BPay
- Pricing for risk:
 - If a loan is approved, the interest rate offered and fees and charges will depend on our assessment of a number of factors at the time of application including the consumer's credit history and the nature of the security property
 - The interest rate offered may be higher than our published starting rate(s), depending on the consumer's circumstances (e.g. Loan to Valuation Ratio, credit history, loan size, security property type etc) and this risk loading will apply for the loan term.

Fees and Charges

- Establishment Fee (including one valuation)
- Monthly account keeping fee
- Mortgage risk fee/ Lender protection fee

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^{*}Visa debit card issued by Indue Limited



Other fees and charges may apply, as set out in the loan agreement

EXCLUDED CLASS OF CONSUMERS

This product has not been designed for individuals who:

- do not meet the issuer's eligibility criteria.
- need to borrow greater than 95% Loan to Valuation Ratio;
- require a loan term greater than 40 years;
- require a fixed interest rate loan;
- are borrowing to construct a dwelling; and/or
- require a line of credit facility.

DISTRIBUTION CONDITIONS / RESTRICTIONS

Distribution channels

This product is designed to be distributed through the following means:

- · Accredited Brokers who hold an ACL
- Authorised Credit representatives

Distribution conditions

This product should only be distributed under the following circumstances:

• to individuals that meet eligibility requirements; individuals that have the appropriate borrowing capacity, and in accordance with lending guidelines; by third party distributors authorised by us to distribute the products

The distribution channels are appropriate because:

- the product has a wide target market;
- our staff have the necessary training, knowledge and accreditation (if required) to assess whether the consumer is within the target market. All of our staff must continually satisfy annual compliance reviews.
- we rely on existing distributors, methods, controls and supervision already in place;
- · our approval system has checks and controls in place to flag applicants who may be outside the target market; and
- accredited mortgage brokers are subject to a higher duty under BID to ensure that the product is in the best interests of the particular consumer.

TMD REVIEWS

INITIAL REVIEW

Within the 12 months of the effective date.

PERIODIC REVIEWS

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Every 12 months after the initial review and each subsequent review.

REVIEW TRIGGERS

The following review triggers would reasonably suggest that the TMD may no longer be appropriate:

- material change to the product or the terms and conditions of product
- A significant dealing of the product to consumers outside the target market occurs
- External events such as adverse media coverage or regulatory attention suggest that the target market for the product might not be appropriate; and
- There is a significant change in product related metrics, including, but not limited to:
 - increased complaints in relation to the purchase or use of the product;
 - Increased declined loan applications;
 - High rates of default;
 - High rates of hardship;
 - High numbers of consumers refinancing their loans.

Where a review trigger has occurred, this TMD will be reviewed within 10 business days. Meanwhile, we will cease to offer this product to our consumers until our review concludes and any necessary changes to the product or TMD, including distribution methods, are made.

MONITORING & REPORTING OF THIS TMD

We will need to collect the following information from our distributors in relation to this TMD.

Type of information	Description	Reporting period
Complaints	Number of complaints, details of the complaint, including name and contact details of complainant and substance of the complaint.	As soon as practicable, and in any case within 10 business days of receipt of complaint.
Significant dealings	Any significant dealing which is not consistent with this TMD	As soon as practicable, and in any case within 10 business days after becoming aware

DOCUMENT CONTROL

Version	Start Date	Comments
1.0	05/10/2021	Determination commenced as a result of the new DDO

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